



RESERVATION & CANCELATION POLICIES

- All Reservations requires to be guaranteed a 40% down payment, the 60% balance is to be paid before boarding.
- If client does not show up on Reserved Date, no reimbursement would apply.
- Cancellations made with 30 day before reserved date, 90% reimbursement will Apply.
- Cancellations made from 29 to 12 days before reserved day, 50% reimbursement will Apply.
- No Reimbursement will Apply for Cancellations made 11 days or less before reserved date.
- If you require a change of date or vessel after a confirmed reservation, we will do our best efforts to please you but success of change is not guaranteed.
- In the event that port captain or marina ixtapa authorities closes the port due to inclement weather or maintenance to marina ixtapa with or without previous notice prior to departure, attempts will be made to reschedule during clients stay. If this is not successful, all monies paid will apply as full refund.
- In the event of mechanical malfunction, which prevents charter on intended vessel, client will be put aboard a vessel of comparable value. If only a greater value suitable replacement is available this will be arranged at no additional client cost.
- We reserve the right to make a vessel change in the event of malfunction or mechanical failure.
- Each Boat is Licensed, Operated Operators, Authorized, Inspected and Regulated by local Coast Guard Authorities. Thus; Each Boat and Owner is Hold Responsible Individually in all Legal Liabilities.
- We sincerely appreciate your business and thank you for understanding and Accepting our policies.